



Dear S&T Customer,

We're writing to let you know that several security products offered through S&T will be discontinued on December 31, 2025. These services are managed by a third-party provider, and they have made the decision to retire the entire product line. As a result, S&T will no longer be able to offer or support these products after that date.

The services being discontinued include:

- SecureIT antivirus software (Plus, Live, and Base versions)
- TechShield & Tech Home suites
- FileHopper

After December 31, 2025, all of these services will stop functioning. This includes SecureIT antivirus and FileHopper. Any data stored in FileHopper will be permanently deleted, and SecureIT will no longer operate. Please download or save anything you wish to keep and plan to move to an alternative antivirus solution before that date.

You will also no longer be billed for any of these products after December 31, 2025. Billing will stop automatically, and no action is required from you. If you would like to discontinue these services before that date, please contact us, and we will take care of it for you.

We understand this change may be inconvenient, and we're here to help answer any questions about your account. If you need assistance, please contact us at 1-800-432-8294 or email info@sttelcom.com.

Thank you for being a valued S&T customer.

Sincerely,

Your Local S&T Team