

# S&T *stay connected*

Dear Valued S&T Customers,

At S&T, our goal is to keep you connected to our community while constantly looking for ways to serve you more efficiently and sustainably. We are writing to let you know about a modern update to our annual telephone directory distribution. To reduce environmental paper waste and focus on digital options, S&T is moving away from automatically mailing a traditional printed phone book to every household.

Our next directory cycle begins this coming November. While a full book will no longer land in your mailbox automatically, we want to assure you that accessing your local listings remains completely free and easy.

- **Go Online (Basic Listings Only):** Beginning in November, you can easily view and access our local directory listings at any time by visiting our website at [www.sttelcom.com](http://www.sttelcom.com). Please note that this digital directory is focused strictly on utility compliance and will feature only basic local numbers and addresses rather than a traditional, ad-supported Yellow Pages section. From your device, you will be able to look up listings or print out the specific information you need.
- **Request a Printed Copy (Basic Listings Only):** If you do not have internet access or prefer a physical copy, a printed directory will remain available at no charge. To minimize waste, this printed version will mirror the online database, serving as a simplified, basic document containing only required local numbers and addresses. Starting in November, you can request and pick up this simplified directory at any of our local S&T offices during regular business hours.

**Questions or Comments?** If you have any questions regarding this transition, please reach out to us. State utility regulations also advise that this change has been reviewed, and you have the right to contact the state regulatory commission. Contact S&T by calling 1-800-432-8294, emailing us at [info@sttelcom.com](mailto:info@sttelcom.com), or stopping by an S&T office. Contact the KCC via the Kansas Corporation Commission Office of Public Affairs and Consumer Protection at 1-800-662-0027 or online at [www.kcc.ks.gov](http://www.kcc.ks.gov).

Sincerely,

Your Local S&T Team